

THE HADEN
FREEMAN
GROUP

expert solutions for industry

DESIGN
CONSTRUCTION
OPERATION
MAINTENANCE
REGULATORY COMPLIANCE
BUSINESS IMPROVEMENT

WE BELIEVE IN DEVELOPING
OPEN AND HONEST RELATIONSHIPS
THAT DELIVER EXPERTISE IN THE
MOST EFFECTIVE MANNER POSSIBLE.
A MAJOR FACTOR IN OUR SUCCESS
IS OUR ABILITY TO BE FLEXIBLE
AND RESPOND QUICKLY TO
CHANGES IN DEMAND
AND TO KEEP EVERYTHING
RUNNING SMOOTHLY.

Why The Haden Freeman Group?

In a nutshell, The Haden Freeman Group is unique. We believe no other business of our size can offer the same diverse skill sets and expertise, nor deliver our inclusive approach to tackling business issues.

We offer a unique service. Since our formation in 1984, we have earned a reputation as dynamic problem-solvers, completely focused on delivering the most efficient and effective solutions to our varied client base. Businesses of all sizes have benefitted from a collaborative approach, which allows us to provide strategic and technical support throughout the asset lifecycle.

From planning through design and construction, operation, maintenance, modification and decommissioning we provide expert solutions every step of the way – which is why we are already the partner of choice for many of the UK's leading companies across manufacturing sectors such as chemical, healthcare and energy recovery as well as other commercial businesses and the public sector.

Our team of industry-trained practitioners and their understanding of our clients' varied and often complex business requirements makes us uniquely placed to offer a complete service to the industries we serve.

We're flexible and responsive. We believe in developing open and honest relationships that deliver expertise in the most effective manner possible. A major factor in our success is our ability to be flexible and respond quickly to changes in demand and to keep everything running smoothly.

We allocate carefully-selected senior managers with first-hand experience of your particular industry to direct and oversee projects from start to finish. They meticulously plan the process and take full responsibility for the project's timely completion and success.

We believe that we need to fully engage with our clients and so we give them unrestricted access to our senior management team. This significantly reduces enquiry response times and improves the flow of the entire operation.

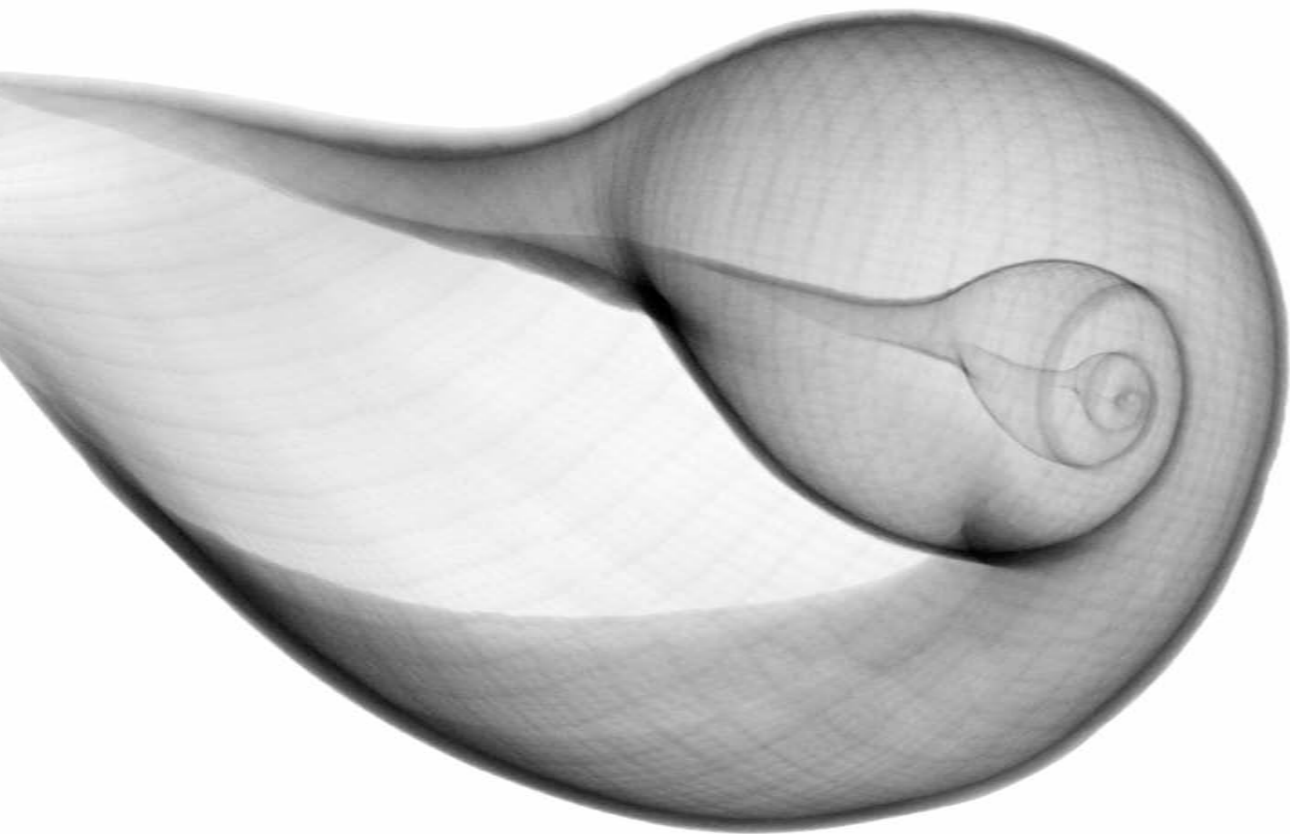
We're results-focused. Achieving the best possible results for your business is what drives us forward. Whether you are looking to build new manufacturing facilities, modify existing plant, increase profitability, ensure compliance with health and safety regulations, maintain site assets or facilities or improve efficiency and turnover, we are always seeking to add value.

We look at every aspect of a project to find opportunities for improvement and draw on our team of over 160 professionals at every stage to select the most suitable personnel for the job, according to skill set and industry knowledge. As we're all too aware, time is money, so we also strive to deliver results in the most efficient manner possible – on brief, on time and, just as importantly, within budget.

We only employ industry professionals. In our opinion, there's no substitute for real experience, which is why we recruit only the best industry trained professionals across all disciplines. Prior to joining The Haden Freeman Group, many of our engineers and managers have worked client-side for some of the industry's largest chemical and process companies. Experience also extends to smaller specialists and those from within the HVAC industry.

Our experience of technology and specialist production methods enables our team of experts to find solutions for even the most obscure of problems.





OUR TEAM OF RISK CONSULTANTS
IS RENOWNED FOR DELIVERING
PRAGMATIC SOLUTIONS
TO LOSS PREVENTION AND
PROCESS SAFETY MANAGEMENT ISSUES.

Looking at the bigger picture

We look at the bigger picture. No matter what size the contract, we will always approach it in a considered manner and tailor our teams to the particular task in hand. We don't simply focus on getting the job done; we like to look beyond what's required and question what more can be done.

It's part and parcel of our approach to anticipate future scenarios and dig deep to find the most effective solutions to problems. We'll often uncover problems that others might not even be aware of. And we're certainly not afraid to challenge established ways of working if it results in a more cost-effective or efficient alternative.

We excel in engineering and design. Quite simply, there's nothing we like more than a challenge. Whatever the area – process, electrical, instrumentation, control systems, mechanical, piping, civil or structural – our team will apply their capabilities to a range of business issues.

We have an unrivalled reputation for excellence and quality in engineering and design spanning over a quarter of a century. A wide experience of technology and specialist production methods teamed with our range of engineering, management, construction and consultancy services means that we have been able to achieve the seemingly impossible.

In short, we believe that you should never dismiss a project until you've spoken to us first.

We're committed to safety. Ensuring the safe operation of plant and process equipment to protect people and the environment is of paramount importance to us in The Haden Freeman Group.

We are committed to helping our clients understand and manage risk but equally we recognise the budgetary constraints they face.

Our established, highly-skilled team of risk consultants is renowned for delivering cost effective pragmatic solutions to loss prevention and process safety management problems. Having provided support to more than 20% of the UK's top tier COMAH sites, they have developed a sound understanding of what the regulators are looking for, and are uniquely positioned to help those in the process and related industries meet the challenges presented by modern risk-based legislation.

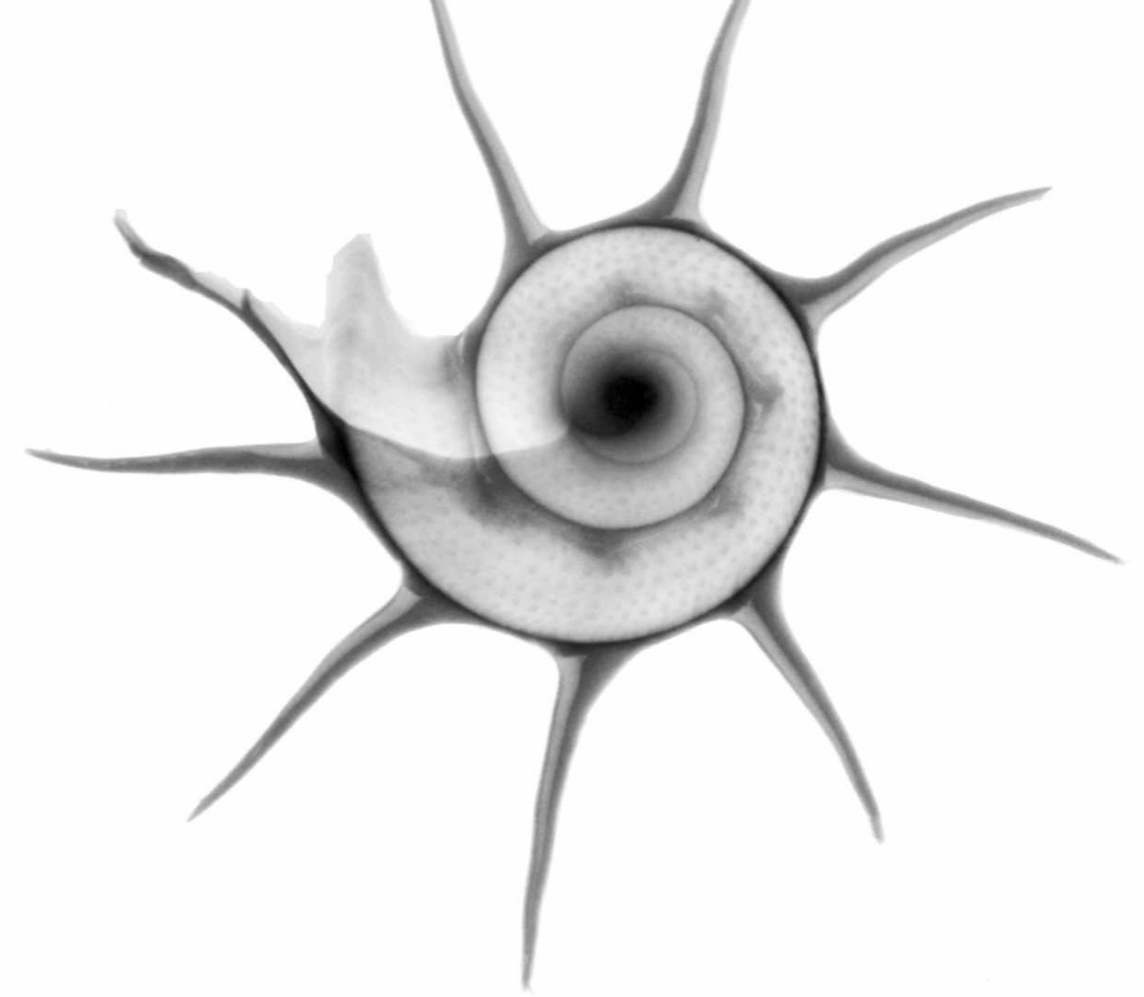
From assessing your functional safety requirements to developing comprehensive asset integrity management programmes you can be assured that we have the relevant expertise on hand.

All our personnel have previous industry experience and fully understand the need for commercial balance. We recognise that it's difficult enough to keep plant and equipment running efficiently and profitably without the added pressure of keeping abreast of complex and changing legislation.

Using our unique proprietary auditing and assessment tool, INSIGHT Lifecycle®, we can quickly and accurately identify gaps in process safety management systems, whether these relate to specific areas of legislation, compliance with recognised standards or performance against industry best practice.

For commercial clients, we can also help ensure they comply with relevant buildings health and safety legislation, within non chemical environments.

WE HAVE AN ESTABLISHED
TEAM OF TALENTED INDIVIDUALS
WITH SUCCESS IN
IMPROVING AND SUSTAINING
THE EFFICIENCY AND PROFITABILITY
OF OUR CLIENTS' OPERATIONS.



It's all about active engagement

We keep things running smoothly. Achieving the optimum level of performance with effective maintenance is just another of our group capabilities. Our multi-skilled and responsive teams, work hard to ensure that our clients' facilities operate optimally, ensuring that office premises deliver continued comfort to their occupants and site assets operate in the most efficient and cost-effective way.

We design maintenance strategies, advocate and implement managed programmes for planned maintenance and engage specialist service providers for specific tasks to ensure that the appropriate level of technical response can be made. In this way we can offer a truly bespoke solution dedicated to the needs of each specific client.

Our teams are equipped to handle maintenance and repairs with the minimum of disruption and downtime. We offer a 24-hour call-out facility so that we can respond quickly in the event of any emergency.

The offering extends to commercial premises, where our engineers can offer a wide spectrum of services including technical maintenance services all from a single point of contact.

We'll even help improve your business performance. Our philosophy of innovation and looking at things differently extends far beyond our design and build capabilities. Within The Haden Freeman Group we have an established team of talented individuals with demonstrable success in improving and sustaining the efficiency and profitability of our clients' operations.

Having delivered in excess of £150 million in savings to the process industries, our experienced facilitators are already a recognised authority in their field. Their considerable experience across a wide variety of business sectors means that they can provide real insight into an organisation's opportunities for improvement, as well as guidance on the steps needed to raise performance. This allows us to deliver greater improvements more quickly, more sustainably and more economically than any other provider.

We believe that the key to implementing successful improvement is the active engagement of individuals at all levels of the organisation. Our structured process involves data analysis and working closely with a cross-section of employees – from board directors to those at the coalface – to focus on areas where the greatest improvements can be made.

There are scores of improvement tools available, but the skill is to select those that are appropriate to your particular situation and apply them in an integrated way to deliver the desired results. Our team is highly-proficient in this area and will advise on the pitfalls of taking cost-cutting measures too far.

At the heart of our approach is our ability and determination to transfer skills into client teams, so that they can continue the process for themselves. Training is undertaken on site, so companies can see tangible improvements from the very outset.

We can help your company to make significant improvements in many areas including: overall business performance; supply chain effectiveness; manufacturing performance; yield; waste elimination; lead times; defect reduction; material and process flows and reliability.